

HEALTH CLUB BILLING FAQ's

There are many options for payment collection available, especially in the health and fitness industry. There are few companies however, that will work with you to build a partnership and work as hard as NAC to make sure you succeed. Below are some questions to consider when choosing a reliable billing service.

Is it important to receive your payments frequently?

Clients of NAC receive payouts weekly! Don't wait for biweekly or monthly statements when you can receive customer payments each week.

Does your billing company keep part of your profits or increase processing fees for late payers?

It is common for billing companies to increase their fees or charge additional late fees to customers who pay late. NAC will never increase processing fees on late payers and will remit to you all collected late fees. We are so confident in our pre-collection process that many customers see a reduced amount of bad debt after switching to NAC.

Are you forced into billing all of your customers on a specific day of the month?

NAC offers up to 6 different billing dates each month so that you have the flexibility to offer the most convenient payment date to your customer.

Are you tired of paying for rejected EFT items?

Most billing companies and banks charge fees for returned or rejected EFT items. With NAC, you only pay for successfully transmitted payments!

"I have been working with NAC for several years. No matter how big or small the business; you will be treated as if you are the largest account they have. The staff is polite, courteous, and fantastic. They are always willing to answer questions and help whenever needed. NAC is truly the billing company of choice. "

Patricia Landers
A&A Fitness, Inc
Tifton, GA

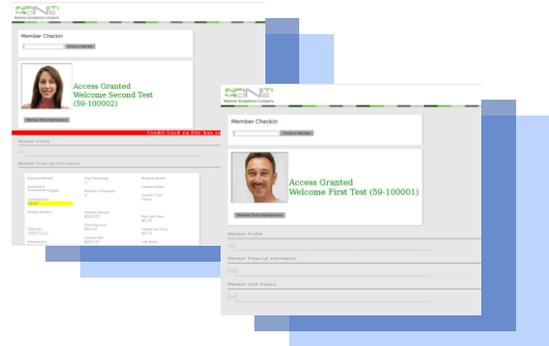
How long has your billing company been in business?

NAC has been in business for over 20 years. Our experience in electronic billing, data validation and security, customer service and collection procedures is apparent in every service provided.

CLIENT SERVICES

Software – Secure, Convenient, Simple.

- 🎯 InfinitiONE Member Management Software, NAC's premier web-based member management software is available to the health and fitness industry.
- 🎯 Web-based so you never need to store backups on-site, download or install new software updates or even wait for current information.
- 🎯 Hardware packages and accessories are available through NAC.



“Why should I partner with NAC to handle my billing?”



We Collect Best!

- 🎯 Daily posting of member payments so information is always current.
- 🎯 Online account access – NO CHARGE!
- 🎯 Fast and friendly account representatives for you and your members.
- 🎯 You make more money!

Contact us Today!



(800) 992-6024
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www.wecollectbest.com

Effortless Transition



Our experienced IT staff will work carefully with you to get all necessary records for a seamless transition. If you have an existing database of billing customers, NAC is able to convert and import your existing accounts into our billing system at no additional charge.